



TAMBORINE MOUNTAIN MEDICAL PRACTICE

Lifestyle Location, Lifestyle Practice

Location

Tamborine Mountain is a collection of three village centres on a mountain plateau in the Gold Coast hinterland. An island of green in the sky, it is surrounded by national parks & an abundance of walking tracks—yet is within 40 minutes of Gold Coast's beaches and within 60 minutes of Brisbane city.

Renowned for its local produce, Tamborine is home to a host of cafes, eateries, markets, and wineries as well as award winning schools. With spectacular views in all directions, it's a vibrant & creative community that offers a relaxed lifestyle, a temperate climate, as well as access to some of the best schools in the state.

The Practice

TMMP is owned by three local doctors: Leeann Carr-Brown, Ann Bennett and Sanne Kreijkamp-Kaspers. The practice has been in existence since the 1970s. We espouse a family-friendly, flexible workplace with a fun, collegial atmosphere where we share learning and clinical opinions.

We work as a team with supportive nurses and administrative staff, avoiding the isolation that can come with closed-off consulting rooms. We are supportive of our physicians exploring special interests & individual consulting styles, as well as encouraging of staff connecting socially outside of work.



Practice & Billing

TMMP have a policy of mixed billing and 15 minutely appointments. Pensioners, health care card holders and children under 16 are bulk billed. However, all concession adult patients are charged a private fee with a \$40 gap once per year on their first consultation of the year. Bulk billing is not available for surgical procedures, IV infusions or special tests e.g. 24 hour BP, patch testing.

The practice operating hours are 8am to 6-30pm Mon-Thursday. 8am to 5pm Fridays and 8am to 12-30pm Saturday. Saturday mornings are shared between the doctors resulting in an approximate 1in 5 weekends.

All fees are collected into a trust account. You will be charged a 35% service fee (you retain 65%- standard for mixed billing practices) for the services provided to you. Disbursement of fees occurs weekly.

TMMP is a teaching practice which takes medical students and GP registrars. Any doctors who wish to participate in teaching medical students have a \$200 teaching payment passed on to them (minus service fee) per session (half day).

TMMP is GP owned and run by on-site GPs, which means we put patients before profits. For doctors working from TMMP, this means more flexibility, access to the owners when needed, and the capacity to adapt quickly, with a stable workforce rather than constantly changing staff. In an age of stress for general practitioners with reduced Medicare support and COVID-19 challenges, TMMP aims to make life for doctors as safe, stress free, and flexible as possible while building opportunities for doctors to improve their incomes.

Patients

Tamborine Mountain has population of 7,500 people and also draws patients from the surrounding areas. There are three primary schools, two high schools, and one nursing home providing patients from the full age spectrum. There are many retirees— meaning a need for chronic disease management. There is scope for a range of special interests, and we currently have doctors with interests in advanced skin surgery and gynaecology.

Services & Equipment

TMMP operates from a principal practice and branch practice. Both locations are purpose-built premises. They are well equipped with all the tools of the trade including ECG, spirometry, doppler ABI, Holter monitor, 24-hour bp monitoring, BGL testing, INR testing, skin prick allergy testing, skin patch testing, cryotherapy guns, dermascopes, foetal dopplers, operating microscope with ear suction, on site- sterilization and full emergency equipment including defibrillators.

Our operating theatre is equipped to support special interests including advanced skin surgery and skin grafts as well as office gynaecology, IUD insertions and IV infusions eg. iron infusions.

To support your practice, TMMP provides administrative staff and IT solutions to minimise your administrative burden, bring you morning tea, arrange your follow up appointments and recall and stock the consulting rooms with everything you may need. To attract patients to your practice we have an up-to-date website, active social media accounts, promotion of services, online booking, and the use of Automed's downloadable app for appointment booking, scripts, and referrals. Our skilled nursing staff provide wound care, the performance of various tests, IV cannulation, vaccination, chronic disease management support, initial assessment of emergency patients, and minor surgery support.

Our administrative staff provide information to help you track and maximise your billings and associated financial reports. They will pursue both Medicare rejected billings and private billings on your behalf. Your practice is supported by a local pathology collection centre, x-ray, physiotherapy practice, as well as onsite visiting podiatrists, psychologists, echocardiography, ultrasound, dieticians, audiologists, and exercise physiologists.

